

Telehealth Benefit Plan Comparison



Telemedicine is a great solution when you need expert care and guidance fast.

Columbus Consolidated Government offers our employees multiple ways to access telehealth. Whether you are enrolled in the medical plan, you have other medical coverage with no telehealth option, or you are uninsured but need a telehealth option, there is a solution to meet your needs.

If you are enrolled in the medical plan offered through Columbus Consolidated Government, you have immediate access to the Anthem and CareATC telehealth options. If you would like to enroll in the New Benefits telehealth option, you must wait until open enrollment.

This comparison chart is a tool to help you compare the various options available to you so that you can make the best choice for you and your family.

	Anthem	CareATC	New Benefits
Availability	24/7	24/7	24/7
Provider Network	Nationwide	Nationwide	Nationwide
Cost	Primary/Specialist Copay	\$0 Copay	\$7.15 per month
Types of Visits	Virtual/Chat; Telephonic for Mental Health	Telephonic or Virtual	Telephonic or Virtual
Approximate Wait Time	10-15 Minutes	10 Minutes	10 Minutes
Prescriptions	Acute Medications	Acute Medications; Chronic disease refills (Emergency 30-Day supply only)	Acute Medications
Coverage	Employees & Dependents Enrolled In Medical	Employees & Dependents Enrolled In Medical	Enrolled Employees, Spouse, and Legal Dependents
Number of Visits	Unlimited	Unlimited	Unlimited
Scheduling	Sydney Health App or Anthem.com	CareATC App or 1-877-230-9404	Mobile App, Online Portal, or Telephone

For questions or to learn more, call NFP at 844-505-9158 or visit: <https://shawhankinsbenefits.net/CCG/>