

The Benefits Center P.O. Box 100158, Columbia, SC 29202-3158

Toll-free: 1-800-635-5597 Fax: 1-800-447-2498 Call toll-free Monday through Friday, 8 a.m. to 8 p.m. Eastern Time.

For use with policies issued by the following Unum Group ["Unum"] subsidiaries:

Unum Life Insurance Company of America Provident Life and Accident Insurance Company

## **OUR COMMITMENT TO YOU**

We understand an illness or injury creates emotional, physical and financial challenges and we want to do whatever we can to help you. You have our commitment to provide you with responsive service and to be understanding and sensitive to your circumstances during the claim process.

### **INSTRUCTIONS**

# When should you use this claim form?

Use this claim form to submit a Voluntary Benefits Accident claim to Unum.

### Who is responsible for completing this claim form?

The information provided on this claim form will be used to evaluate your eligibility for Accident benefits. Please provide complete and legible responses to ensure your claim is processed as quickly as possible. Please enclose any additional information you feel will assist us in the evaluation of your claim.

- Insured/Patient Statement (pages 4-6): Please complete this section of the claim form and fax the completed form to 1-800-447-2498. If you prefer, it may be mailed to the address noted above.
- Please complete the name and date of birth fields at the top of every page for easy identification in case the pages become separated.
- Authorization to Share Information with Third Parties (page 7): If you wish to give us permission to share the details of your claim with a third party (such as your spouse, son, daughter, friend, etc.), please sign and date this form and fax it to 1-800-447-2498. If you prefer, it may be mailed to the address noted above.
- Insured/Patient Authorization (last page): Please sign and date this form, provide a copy to your attending physician, and fax the completed form to 1-800-447-2498. If you prefer, it may be mailed to the address noted above. This form authorizes the release of medical and other types of information needed to evaluate your claim.
- Employer Statement (page 8): If you are applying for the Disability Rider benefit, please give this section of the claim form to your employer and ask him/her to complete, sign and date the form. Your employer should fax the completed form to 1-800-447-2498 or mail it to the address noted above.
- Attending Physician Statement (pages 9-10): Please complete Part I of this statement, then give this section of the claim
  form to the physician or treating provider primarily responsible for your care and ask him/her to complete Part II. Your physician
  or treating provider should fax the completed form to 1-800-447-2498 or mail it to the address noted above. Unum is not
  responsible for expenses associated with the completion of this form.

#### Questions?

If, at any time, you have questions about the claim process or need help to complete this form, please call the above toll-free number. Our Contact Center is staffed with experienced professionals who can be contacted from 8 a.m. to 8 p.m. Eastern Time, Monday through Friday.



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## Instructions (continued) / Claim Fraud Statements

# **Fraud Warning**

For your protection, the laws of several states, including Alaska, Arizona, Arkansas, Delaware, Idaho, Indiana, Louisiana, Maine, Maryland, New Mexico, Ohio, Oklahoma, Rhode Island, Tennessee, Texas, Virginia, Washington, and West Virginia require the following statement to appear on this claim form:

Any person who knowingly and with the intent to injure, defraud or deceive an insurance company presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

## Fraud Warning for California Residents

For your protection, California law requires the following to appear on this claim form:

Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

#### Fraud Warning for Colorado Residents

For your protection, Colorado law requires the following to appear on this claim form:

It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

## **Fraud Warning for District of Columbia Residents**

For your protection, the District of Columbia requires the following to appear on this claim form:

WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits, if false information materially related to a claim was provided by the applicant.

### Fraud Warning for Florida Residents

For your protection, Florida law requires the following to appear on this claim form:

Any person who knowingly and with intent to injure, defraud or deceive any insurer, files a statement of claim or an application containing false, incomplete or misleading information is guilty of a felony of the third degree.

## **Fraud Warning for Kentucky Residents**

For your protection, Kentucky law requires the following to appear on this claim form:

Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act. which is a crime.

### **Fraud Warning for Minnesota Residents**

For your protection, Minnesota law requires the following to appear on this claim form:

A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

#### Fraud Warning for New Hampshire Residents

For your protection, New Hampshire law requires the following to appear on this claim form:

Any person who, with a purpose to injure, defraud, or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638.20.

### Fraud Warning for New Jersey Residents

For your protection, New Jersey law requires the following to appear on this claim form:

Any person who knowingly and with intent to defraud any insurance company or other persons, files a statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact, material thereto, commits a fraudulent insurance act, which is a crime, subject to criminal prosecution and civil penalties.



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## Instructions (continued) / Claim Fraud Statements

## Fraud Warning for New York Residents

For your protection, New York law requires the following to appear on this claim form: Any person who knowingly and with the intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

## **Fraud Warning for Oregon Residents**

For your protection, Oregon law requires the following to appear on this claim form:

Any person who makes an intentional misstatement that is material to the risk may be found guilty of insurance fraud by a court of law.

## Fraud Warning for Pennsylvania Residents

For your protection, Pennsylvania law requires the following to appear on this claim form: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

# **Fraud Warning for Puerto Rico Residents**

For your protection, Puerto Rico law requires the following to appear on this claim form: Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation with the penalty of a fine of not less than five thousand dollars (\$5,000) and not more than ten thousand dollars (\$10,000), or a fixed term of imprisonment for three (3) years, or both penalties. If aggravating circumstances are present, the penalty thus established may be increased to a maximum of five (5) years; if extenuating circumstances are present, it may be reduced to a minimum of two (2) years.



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INSURED/PATIENT STATEMENT (PLEAS	E PRINT)													
A. Type of Claim														
Please check the type of claim you are filing:  Accidental Injury  Hospital Confinement/Intensive Care  Total Disability														
This claim is for: ☐ Self ☐ Spouse ☐ Domestic Partner ☐ Dependent Child														
B. Information About the Insured														
Last Name		Suffix First Name	MI											
Date of Birth (mm/dd/yy)	Social Security Number Gender													
			☐ Male ☐ Female											
Home Address														
City		State	Zip											
Home Telephone Number	Cellular Telephone Nu	ımber	Work Telephone Number											
Accident Policy Number Pre	ferred e-mail address (for	confirmation purposes only)												
Language Preference ☐ English ☐ Spanish														
Please check all types of coverage you have with Unui	n.													
☐ Short Term Disability ☐ Long Term D	sability	☐ Individual Disability ☐ Life Insurance												
Policy #		Policy #	Policy #											
☐ Voluntary Benefits Disability	☐ Voluntary Benefits C	ancer/Critical Illness Insurance	☐ Voluntary Benefits MedSupport Insurance											
Policy #	Policy #	Policy #												
	Aformation regarding other	r policios vou mov bovo with Uni	um this information will halp us identify any other											
While there is no legal requirement for you to provide in coverage you have with us for which you may be eligible policy or policies.														
C. Information About the Patient														
Last Name		Suffix First Name	MI											
Date of Birth (mm/dd/yy)	Social Security Numb	er	Gender											
			<ul><li>☐ Male</li><li>☐ Female</li></ul>											
Home Address														
City		State	Zip											

 $\hbox{D. Complete this section for HOSPITAL CONFINEMENT/INTENSIVE CARE claims.}$ 

Please attach an itemized copy of your hospital bill that includes the following information.

- Diagnosis
   Admission and discharge dates

If your hospital bill does not contain this information, please ask your doctor to complete the Attending Physician Statement (pages 7-8, Sections B & C of this form.)



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	e, MI)			Date of Birth (mm/dd/yy)
Complete this section for ACCIDENTAL I	NJURY CLAIMS			
ate of Accident	Time of Accident		□ a.m. □	p.m.
ere you at work at the time of your accident? lease explain how your accident happened. (		olease attach a separat	e sheet of naner)	
,	уст пост пост средо, р			
lease attach itemized copies of any bills relat				·
nould include diagnosis information (from you		onal medical information	n may be reques	ted to evaluate your claim.
Information About Physicians and Hospit				
lease provide the following information about ore than three providers, please share the fo	all your current treatment llowing information for eac	providers (physicians, ch provider on a separa	nospitals, physical te sheet of paper	and include it with this form.
				( )
Primary Care Physician Name	Mailing Address			Telephone No.
				( )
Specialty	City	State	Zip	Fax No.
Date of First Visit (mm/dd/yy)	Date of Next Visit	(mm/dd/yy)		
				( ) 
Treating Physician Name	Mailing Address			Telephone No. ( )
Specialty	City	State	Zip	Fax No.
Date of First Visit (mm/dd/yy)	Date of Next Visit	(mm/dd/yy)		
				( )
Treating Physician Name	Mailing Address			Telephone No.
Specialty	City	State	Zip	Fax No.
			·	
Date of First Visit (mm/dd/yy)	Date of Next Visit	(mm/dd/yy)		

#### G. Tax Considerations

Benefit payments under this policy could be considered taxable income to the extent you pay premiums on a pre-tax basis or your employer pays premiums without including them in your income. Unum reports taxable income to you and the IRS as required on form 1099-MISC for Accident plan benefits and/or a W-2 for Accident Disability benefits. Every tax situation is unique. You should seek independent advice if you have questions about your personal tax situation.



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INCLIDED (DATIENT OTATEMENT (O	
INSURED/PATIENT STATEMENT (Continued)	
Insured's Name (Last Name, Suffix, First Name, MI)	Date of Birth (mm/dd/yy)
Fraud Warning: For your protection, Arizona law requires t	he following to appear on this claim form:
Any person who knowingly and with the intent to injure, def	raud or deceive an insurance company presents a
false or fraudulent claim for payment of a loss or benefit or	knowingly presents false information in an application
for insurance is guilty of a crime and may be subject to fine	s and confinement in prison.
Fraud Warning: For your protection, New York law requires	s the following to appear on this claim form:
Any person who knowingly and with the intent to defraud ar	ny insurance company or other person files an applica-
tion for insurance or statement of claim containing any mate	·
misleading, information concerning any fact material thereto	
and shall also be subject to a civil penalty not to exceed five	thousand dollars and the stated value of the claim for
each such violation.	
H. Signature of Insured	
I have read and understand the fraud notices listed on page 2 of this for any reason it is my obligation to repay any such overpayment. T	he above statements are true and complete to the best of my
knowledge and belief. (Your signature is required for benefit con	sideration.)
x	
Signature	Date
I signed on behalf of the insured, as	(Indicate relationship). If Power of Attorney, Guardian
or Conservator, please attach a copy of the document granting	authority.



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You are not required to sign this Optional Authorization. However, if you would like us to communicate with a family member, friend or other third party about your claim, we recommend completing the information below. Please sign and date the form as indicated and mail or fax it to the address or fax number indicated above.

# **Optional Authorization to Disclose Information to Third Parties**

To assist in the evaluation or administration of my claim(s), I authorize and duly authorized representatives ("Unum") to share personal health relating to my claim with the family members, friends, and/or other third	and financial information
relating to my claim with the family members, friends, and/or other third My Spouse:	parties listed below.
(Name)	
Other Family Member:	
(Name / Relationship)	
Other person:	
(Name / Relationship)	
I authorize Unum to leave messages about my claim on my voicemail / Yes $\ \square$ No	answering machine.
I understand that information about my claim may include information a information about my health may be related to any disorder of the immlimited to, HIV and AIDS; use of drugs and alcohol; and mental and phyor treatment, but does not include psychotherapy notes.	une system including, but not
I do not wish the following information about my claim to be shared (lea	ave blank if not applicable):
I further understand that the information is subject to redisclosure and federal regulations governing the privacy of health information.	might not be protected by certain
I may revoke this authorization in writing at any time except to the exterecipient of my information has relied on it prior to receiving my notice Authorization by sending written notice to the address above.	
This authorization is valid for the shorter of two (2) years or the duratio copy of the Authorization and a copy shall be as valid as the original.	n of my claim. I may request a
Insured/Patient Signature	Date
Printed Name	Social Security Number
I signed on behalf of the claimant as of Attorney Designee, Personal Representative, Guardian, or Conserva document granting authority.	(indicate relationship). If Power ator, please attach a copy of the

Unum is a registered trademark and marketing brand of Unum Group and its insuring subsidiaries.



CL-1023 (05/10)

# **ACCIDENT CLAIM FORM**

The Benefits Center P.O. Box 100158, Columbia, SC 29202-3158
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EMPLOYER STATEMENT - To be completed by	the Employer (PLEASE PRINT)	
A. Information About the Employer		
Employer Name		Employer's Telephone Number
Employer Address		
City	State	Zip
B. Information About the Employee		
Employee Name (Last Name, Suffix, First Name, MI)		
Employee Address		
Employee Address		
	State	
Employee Telephone Number Soc	al Security Number	Date of Hire (mm/dd/yy)
Date Last Worked (mm/dd/yy)	mber of hours worked on date last worked	
C. Information About the Employee/Individual's Job		
Job Title (please attach a copy of the employee's job description	·	
Dates this employee has been unable to work: From (mm/dd/y	y)	□ am □ pm
Did the second research of the divides the second three did did to second the distance of the		Sability O D Van D Na Karanglana ang baha
Did the employee/individual's occupational duties and/or hours	enange prior to his/her last day worked due to d	sability?   Yes I No II yes, please explain.
Has employee/individual returned to work? ☐ Yes ☐ No If y	es, date (mm/dd/yy):	ime ☐ Part Time Hours Per Week:
Has the employee/individual's employment been terminated?	Yes  No If yes, termination date (mm/dd/	
FRAUD NOTICE: Any person who knowing	aly files a statement of claim cor	ntaining false or misleading infor-
mation is subject to criminal and civil pena	ties. This includes the Employe	r portion of the claim form.
I. Signature of Benefit Administrator (Please Print)	1 3	<u>'</u>
The above statements are true and complete to the best of my l	nowledge and belief.	
Name of Person Completing Form		
Title of Person Completing Form		
Telephone Number	Fax Number	Employer Tax ID Number
E-mail Address	1	<u> </u>
X		
Signature		Date

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ATTENDING PHYSICIAN	STATE	MENT	(PLEA	SE PRI	NT)															
PART I: TO BE COMPLETED BY	INSURE	D/PATIEN	NT																	
Insured Name (Last Name, Suffix,	First Na	me, MI)										Insured	Social	Secui	ity Nu	mber				
Patient Name (Last Name, Suffix,	Name, Suffix, First Name, MI)  Patient Social Security Number												nber							
Patient Relationship to Insured:	Tatient Relationship to Insured: Self Spouse Domestic Partner Child Patient Date of Birth (mm/dd/yy)																			
Patient Gender:   Male  Fer																1				
PART II: TO BE COMPLETED BY	ATTEN	DING PH	YSICIAN	OR TRE	ATING	PROV	DER													
Instructions: If the patient is subn								tion A	and S	Sectio	n C.	If the pa	atient is	subm	nitting a	a claim	for Hos	pital		
Confinement/Intensive Care Rider	benefits	, complete	Section	B and Se	ection	C.														
A. Complete this section for DIS	ABILITY	claims.																		
Diagnosis	agnosis ICD-9 Code Date first unable to work Is this condition the result of an acciden											identa	l injury?	☐ Ye	s 🗆 N					
	(mm/dd/yy)																			
If this claim is related to normal pre	egnancy,	please pr	ovide the	e following	g:															
Expected Delivery Date: Actual Delivery Date: Delivery Type:																				
(mm/dd/yy)				(mm/dd/y	/y)									□ Va	•					
C-Section																				
If related to a fracture or dislocation, please indicate:  Closed Open Unknown Name of bone fractured:  If related to a laceration, please indicate the length:																				
If related to a burn, please indicate the degree:   First   Second-percent of body burned%   Third-square inches of body surface burned																				
Is the patient's condition related to his/her employment?   Yes   No   Unknown																				
Has the patient been treated for the lf yes, please list the diagnosis and					ther p	hysician	in the	past?		Yes	1	No 🗆	Unknov	vn						
Has the patient been hospitalized?	' □ Yes	i □ No	If yes, d	ate hospit	alized	(mm/dd	/yy):					through	(mm/d	dd/yy):						
Facility Name																				
Address																				
City											State	<del></del>	Zip							
Was surgery performed? ☐ Yes	as surgery performed?										med (r	nm/dd/y	/y):							
Is the patient still under your care?	☐ Yes	□No	If no, fin	al date of	treatm	nent (mn	n/dd/y	y):												
Have you advised the patient to return to work?   Yes  No   If yes, expected return to work date (mm/dd/yy):   Hours per day   Hours per day																				
If yes, please indicate any ongoing If no, please indicate the restriction									k in th	ne spa	ace p	orovideo	l below	·.						
CURRENT RESTRICTIONS (activ	ities pati	ent should	d not do)																	
CURRENT LIMITATIONS (activitie	s patient	cannot de	0)																	



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ATTENDIN	IG PH	YSIC	CIAN	I S1	ΈΑΤ	ЕМЕ	EN <sup>-</sup>	Г (С	ontir	nuec	d)																						
Insured's Name	(Last N	lame,	First	Nan	ne, N	⁄II, Sι	ıffix	)																_	Dat	e o	f Bir	th (r	nm	/dd/y	y)		_
Patient's Name	(Last Na	ame,	First	Nam	ne, M	II, Su	ffix)														_				Dat	e o	f Bir	th (r	nm	/dd/y	y)		
Is the patient permanently disabled?   Yes   No If yes, what is the recommended frequency of treatment?																																	
Does the patient have permanent restrictions and limitations?   Yes   No If yes, please list the permanent restrictions and limitations.												_																					
	B. Complete this section for HOSPITAL CONFINEMENT/INTENSIVE CARE BENEFIT claims  Diagnosis: ICD-9 Code:																																
Jiagnosis. ICD-9 Code:																																	
Dates of Inpatient Hospital Confinement: From (mm/dd/yy)  To (mm/dd/yy)																																	
Dates of Confine	ement ir	n Inte	nsive	Car	e, in	cludii	ng C	Coron	ary C	are U	nit:	Fro	m (m	m/do	d/yy)								Т	o (r	nm/do	d/yy	/)						
Hospital Name																							T	ele	phone	. Nı	umb	er					—
·																																	
Hospital Address	S																																
Date of Surgery	(mm/de	4/\n/\							Г	Inn	ation	nt 🗆	Out	natio	ant (c	hoos		ane)															
Date of ourgery	(IIIII) ac	<i>ai</i> y y <i>)</i>								_ IIIP	alici		Oui	ιραικ	JIII (C	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	,,,,	Jile)															
Surgical Proced	lure																						С	PT	4 Co	de:							
						_																											
Date of follow up	p visit fo	ilwoll	ng co	nfine	emer	nt or o	outp	atient	t surg	ery																							
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FRAUD NO information																																nim	
form.	1 15 50	JUJE	יטני	U C	11111	III Ia	ıa	na c	١١٧١١	hei	ıaıı	lics.		115 1	IIICI	uue	73	Alli	CII	uiii	ıy	1 113	ySiC	ıa	πρα	ון נו	1011	5 (	ו וע	.116	Cic	211 I	1
C. Signature of	Attend	lina F	Physi	cian	1																												
The above state						plete	to	the b	est o	f my	kno	wled	ge aı	nd b	elief.																		
Physician Name																																	
	_													_																			
Medical Special	ty													Deg	ree																		
Address																																	
O'th																			l 04			7:	_										
City																			St	ate		Zi	0										
Telephone Numl	lephone Number Fax Number										Phys	hysician's Tax ID Number:																					
Are you related	to this p	atien	t? [	」 Ye	s [	⊔ No	lf	yes,	what	s the	rela	ations	hip?																				
X																																	
Physician Signature Date																																	



CL-1023-AUTH (05/10)

#### **ACCIDENT CLAIM FORM**

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Call toll-free Monday through Friday, 8 a.m. to 8 p.m. Eastern Time.

Please sign and return this authorization to The Benefits Center at the address above. You are entitled to receive a copy of this authorization. This authorization is designed to comply with the Health Insurance Portability and Accountability Act (HIPAA) Privacy Rule.

# **Authorization**

I authorize health care professionals, hospitals, clinics, laboratories, pharmacies and all other medical or medically related providers, facilities or services, rehabilitation professionals, vocational evaluators, health plans, insurance companies, third party administrators, insurance producers, insurance service providers, credit bureaus, the MIB Group, Inc., GENEX Services, Inc., The Association of Life Insurance Companies (which operates the Health Claims Index and the Disability Income Record System), professional licensing bodies, employers, attorneys, financial institutions and/or banks, and governmental entities;

**To disclose** information, whether from before, during or after the date of this authorization, about my health, including HIV, AIDS or other disorders of the immune system, use of drugs or alcohol, mental or physical history, condition, advice or treatment (except this authorization does not authorize release of psychotherapy notes), prescription drug history, earnings, financial or credit history, professional licenses, employment history, insurance claims and benefits, and all other claims and benefits, including Social Security claims and benefits;

To the following persons: Unum Group and its subsidiaries, Unum Life Insurance Company of America, Provident Life and Accident Insurance Company, The Paul Revere Life Insurance Company, and persons who evaluate claims for any of those companies ("Unum"), employee benefit plans sponsored by my employer and any person providing services to, or insurance benefits on behalf of, such plans, and to anyone who provides services, including the evaluation of claims, related to benefits offered by Unum, my employer, or the Social Security Administration ("Authorized Recipients");

For the purposes of evaluating and administering claims, including assistance with return to work. Unum also may rely on this authorization for one year, or as otherwise permitted by law, to disclose information about me to the Authorized Recipients so they may conduct health care operations, claims payment, administrative, and audit functions related to my benefit plans.

Information authorized for use or disclosure may include information which may indicate the presence of a communicable or non-communicable disease.

If I do not sign this authorization or if I alter or revoke it, Unum may not be able to evaluate my claim(s), which may lead to my claim(s) being denied. I may revoke this authorization at any time by sending written notice to the address above. I understand that revocation will not apply to any information that is requested prior to Unum receiving notice of revocation.

The privacy protections established by HIPAA may not apply to information disclosed under this authorization, but other privacy laws do apply. Information disclosed under this authorization may be redisclosed only as permitted or required by law, including state fraud reporting laws. For evaluation and administration of claims, this authorization is valid for two years or the duration of my claim.

Patient/Guardian Signature	Date Signed
Printed Name	Social Security Number
I signed on behalf of the Insured as Attorney Designee, Guardian, or Conservator, please attach a copy	(Relationship). If Power of of the document granting authority.