

# Your Summary of Benefits City of Marietta Buy Up Plan Anthem Blue Cross and Blue Shield Dental Complete

# WELCOME TO YOUR DENTAL PLAN!

This benefit summary outlines how your dental plan works and provides you with a quick reference of your dental plan benefits. For complete coverage details, please refer to your employee benefits booklet.

# Dental coverage you can count on

Your Anthem Blue Cross and Blue Shield (Anthem) dental plan lets you visit any licensed dentist or specialist you want – with costs that are normally lower when you choose a participating provider.

#### Savings beyond your dental plan benefits – you get more for your money.

You pay our negotiated rate for covered services from participating dentists even if you exceed your annual benefit maximum.

YOUR DENTAL PLAN AT A GLANCE	Participating Dentist		Nonparticipating Dentist		
<ul> <li>Annual Benefit Maximum – (Calendar Year)</li> <li>Per insured person</li> <li>Diagnostic &amp; Preventive Services are applied to the Annual Benefit</li> </ul>	\$1,500		\$1,500		
Maximum Annual Maximum Carryover	No		No		
Orthodontic Lifetime Benefit Maximum     Per eligible insured person	\$1,000			\$1,000	
Annual Deductible – (Calendar Year) <ul> <li>Per insured person</li> <li>Family maximum</li> </ul> Deductible Waived for Diagnostic/Preventive Services	\$25 3x single member deductible 3 Yes		3x single	\$25 3x single member deductible Yes	
Nonparticipating Dentist Reimbursement	Maximum Allowed Amount				
Dental Services	Participating Dentist Anthem Pays:	Nonparticipating Dentist Anthem Pays:		Waiting Period	
Diagnostic and Preventive Services <ul> <li>Periodic oral exam</li> <li>Teeth cleaning (prophylaxis)</li> <li>Bitewing X-rays (twice in 12 mos. for all ages)</li> <li>Periapical X-rays</li> </ul>	100% coinsurance	100% co	insurance	No waiting period	
<ul> <li>Basic Services</li> <li>Amalgam (silver-colored) filling</li> <li>Front composite (tooth colored) filling</li> <li>Back composite (tooth colored) filling, covered as composite</li> <li>Simple extractions</li> </ul>	80% coinsurance	80% coinsurance		No waiting period	
Endodontics  • Root canal	80% coinsurance	80% coinsurance		No waiting period	
Periodontics     Scaling and root planing	80% coinsurance	80% coinsurance		No waiting period	
Oral Surgery  • Surgical extractions	80% coinsurance	80% coinsurance		No waiting period	
Major Services  • Crowns	50% coinsurance	50% coinsurance		No waiting period	
Prosthodontics <ul> <li>Dentures</li> <li>Bridges</li> <li>Dental implants (covered)</li> </ul>	50% coinsurance	50% coi	nsurance	No waiting period	
Prosthetic Repairs/Adjustments	50% coinsurance	50% coinsurance		No waiting period	
Orthodontic Services     Dependent children only*	50% coinsurance	50% coi	nsurance	No waiting period	

This is not a contract; it is a partial listing of benefits and services. All covered services are subject to the conditions, limitations, exclusions, terms and provisions of your employee benefits booklet. In the event of a discrepancy between the information in this summary and the employee benefits booklet, the booklet will prevail. \*Child orthodontic coverage begins at age eight and runs through age 18. This means that the child must have been banded between the ages of eight and 19 in order to receive coverage.

# Anthem 🗟 🕅

#### Emergency dental treatment for the international traveler

As a Anthem dental member, you and your eligible, covered dependents automatically have access to the International Emergency Dental Program. .\* With this program, you may receive emergency dental care from our listing of credentialed dentists while traveling or working nearly anywhere in the world.

\* The International Emergency Dental Program is managed by an independent company offering dental-management services to Anthem. To learn more about the program, please visit the International Emergency Dental Web site at <a href="http://www.decare.com/internationalDentalProgram.do">www.decare.com/internationalDentalProgram.do</a>.

#### Enhanced benefit for Members who are enrolled in the Anthem Care Management program

Enhanced dental benefits are available for any member enrolled in the Anthem Care Management program who is in active management with a Anthem Care Manager for the following conditions: cancer with chemotherapy, head and neck cancer with chemotherapy and/or radiation, solid organ transplant, bone marrow transplant, cardiac conditions (e.g. valve conditions). The enhanced benefits include a maximum of three of the following procedures: Prophylaxis, Periodontal Maintenance.

#### Finding a dentist is easy.

To select a dentist by name or location, do one of the following:

• Go to anthem.com • Call Anthem dental customer service at the toll-free number listed on the back of your ID card.

# TO CONTACT US:

Call	Write	Email
Refer to the toll-free number indicated on the back of your plan ID card to speak with a U.Sbased customer service representative during normal business hours. Calling after hours? We may still be able to assist you with our interactive voice-response system.	Refer to the back of your plan ID card for the address.	Go to anthem.com or the websit listed on the back of your ID car
imitations & Exclusions		
<ul> <li>Jimitations – Below is a partial listing of dental plan limitations when these ervices are covered under your plan. Please see your employee benefits wooklet for a full list.</li> <li>Diagnostic and Preventive Services</li> <li>Dral evaluations (exam) – Limited to two per Calendar Year</li> <li>Periapical X-rays, single film – Limited to four films per 12-month period</li> <li>Complete series X-rays – (panoramic or full-mouth) Limited to once every 36 months</li> <li>Gorpolete series X-rays – (panoramic or full-mouth) Limited to once every 36 months</li> <li>Gorpolat fluoride application – Limited to once every 12 months for members through ge 18</li> <li>Gealants – Limited to first and second molars once every 24 months per tooth for nembers through age 15; sealants may be covered under Diagnostic and Preventive or Basic Services.</li> <li>Basic and/or Major Services**</li> <li>Willings – Limited to once per surface per tooth in any 24 months</li> <li>Growns – Limited to once per tooth in a seven-year period</li> <li>Gixed or removable prosthodontics – dentures, partials, bridges, tooth implants</li> <li>Covered once in any seven-year period; benefits are provided for the replacement of an xisting bridge, denture or partial for members age 16 or older if the appliance is seven ears old or older and cannot be made serviceable.</li> <li>Root canal therapy – Limited to once per lifetime per tooth; coverage is for permanent est only.</li> <li>Periodontal surgery – Limited to once omplex service per single tooth or quadrant in ny 36 months, and only if the pocket depth of the tooth is five millimeters or greater</li> <li>Periodontal scaling and root planing – Limited to once per quadrant in 36 months, when the tooth pocket has a depth of four millimeters or greater</li> </ul>	<ul> <li>**Waiting periods for endodontic, periodor other Basic Services or Major Services und waiting period of up to 24 months for replace extracted prior to coverage under this plan.</li> <li>ADDITIONAL LIMITATION FOR ORTHOD included as a benefit of your dental plan.</li> <li>Orthodontia – Limited to one course of the Exclusions – Below is a partial listing of dental plan. Please see your employee to Services provided before or after the ter before your effective date or after your cover dental plan certificate</li> <li>Orthodontics (unless included as part or braces, appliances and all related servicess</li> <li>Cosmetic dentistry – Services provided be the appearance of the tooth when tooth stru- pathologic conditions (cavities) exist</li> <li>Drugs and medications – Intravenous cor anesthesia when performed with nonsurgical Analgesia, analgesic agents, anxiolysis nitr medicines or drugs for nonsurgical or surgi conscious sedation is eligible as a separate complex surgical services.</li> <li>Extractions – Surgical removal of third mo symptoms or impact the oral health of the removal of the pro- symptoms or impact the oral health of the removal of the pro- symptoms or impact the oral health of the removal of the pro- symptoms or impact the oral health of the removal of the pro- symptoms or impact the oral health of the removal of the pro- symptoms or impact the oral health of the removal of the pro- symptoms or impact the oral health of the removal of the pro- symptoms or impact the oral health of the pro- symptom or impa</li></ul>	ter the same dental plan. There may be a cement of congenitally missing teeth or the teeth or

The participating dental providers mentioned in this communication are independently contracted providers who exercise independent professional judgment. They are not agents or employees of Anthem.



### **Choice of dentists**

While your dental plan lets you choose any dentist, you may end up paying more for a service if you visit an nonparticipating dentist.

#### Here's why...

Participating dentists have agreed to payment rates for various services and cannot charge you more. On the other hand, nonparticipating dentists don't have a contract with us and are able to bill you for the difference between the total amount we allow to be paid for a service – called the "maximum allowed amount" – and the amount they usually charge for a service. When they bill you for this difference, it's called "balance billing."

#### How BDBSGa dental decides on maximum allowed amounts

Anthem develops a nonparticipating dentist dental fee schedule/rate to determine the maximum allowed amount for services provided by a nonparticipating dentist. This schedule may be changed or updated based on such things as reimbursement amounts accepted by dentists contracted with our dental plans, or other industry cost and usage data.

#### Here's an example of higher costs for nonparticipating dental services

This is an example only. Your experience may be different, depending on your insurance plan, the services you receive and the dentist who provides the services.

Say Ted's dental plan allows him 50% coinsurance for either participating or nonparticipating dental services... Ted chooses to get a crown from a nonparticipating dentist who charges \$1,200 for the service and bills Anthem for that amount. If Anthem's maximum allowed cost for this dental service is \$800, this means there will be a \$400 difference. The nonparticipating dentist can "balance bill" Ted for that amount.

Ted will also need to pay \$400 coinsurance. Therefore, the total he will pay the nonparticipating dentist is \$800. Here's the math:

- Dentist's charge: \$1,200
- Anthem's maximum allowed cost: \$800
- Anthem pays 50%: \$400
- Ted pays 50% (coinsurance): \$400
- Balance Ted owes the provider: \$1,200 \$800 = \$400
- Ted's total cost: \$400 coinsurance + \$400 provider balance = \$800

In the example, if Ted had gone to a participating dentist, his cost would be only \$400 for the coinsurance because he would not have been "balance billed" the \$400 difference.