

Introducing integrated telemedicine.

Rightway delivers a seamless experience between care navigation and telemedicine, supporting every member across their care journey.



Why Rightway telemedicine?



Communication via video, phone call, and chat.



Nation-wide coverage for broad access.



Primary + urgent care services.



Highly experienced, in-house clinical team with 24/7/365 support via nurse line.

One team dedicated to better outcomes.

Health guides work hand-in-hand with clinicians to provide high-touch care, creating the doctor-in-the-family experience.

Lower costs for members and employers.

PEPM model (zero copays) results in higher adoption and decreased utilization of more costly care options while improving outcomes.

A data-driven approach to telemedicine.

Health guides have access to benefit details, clinical information, and member profile to optimize care experience.

Quality and continuity of care come first.

Health guides follow the member through multiple touchpoints, helping them access high quality care and manage follow-ups.

End-to-end care across the member journey.



Member has knee pain and connects with health guide.



Health guide reviews symptoms & transfers member to virtual visit.



Virtual visit shows intensifying swelling.



Health guide steers to free-standing imaging facility.



Virtual visit to review x-ray; provider recommends physical therapy.



Health guide schedules in-network PT & continues to follow up with member.