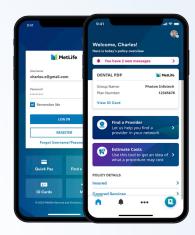


# Access your MetLife Benefits anywhere, anytime.

At MetLife, we strive to provide the best customer experience, often introducing new digital features and capabilities for your convenience. The NEW MetLife Mobile App makes it simple and more efficient for you to manage your benefits anywhere, anytime.



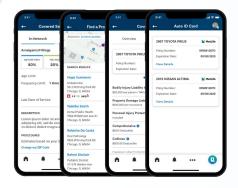
Download the new app, for Apple or Android, from your App Store!





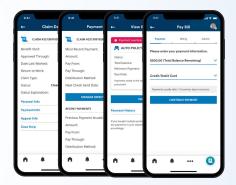
### Registration & Login

- Register directly within the app in a few short steps
- Login easily, now including face or touch recognition
- Keep your account secure by validating your information



## View Coverage, ID Card & Find A Provider

- Locate detailed plan
   & policy information
- View and save your ID card any time
- Find a provider or schedule an appointment



#### **Claim Information**

- View claim summary and status
- Initiate and update a claim on the go
- Setup direct deposit

Download the mobile app today!







#### **MetLife Mobile App Functions:**

Accident & Health	<ul> <li>View Policy Details – including policy number, effective/expiration dates and premiums</li> <li>View/Submit A Claim</li> <li>Upload Documents</li> <li>Update Beneficiaries</li> </ul>
Auto Policies	<ul> <li>View Policy Details – including policy number, effective/expiration date, premiums, vehicles and drivers</li> <li>Accident Claims - file a claim online, view claim checklist and saved claims</li> <li>Auto Glass Claims - option to call claims specialist</li> <li>View, Save and Request an ID Card</li> <li>Payments - payments or Quick Pay. Quick Pay available without logging in.</li> </ul>
Home Policies	<ul> <li>View Policy Details - policy number, effective / expiration date, premium, etc.</li> <li>View ID Card</li> <li>Payments - view and pay bill using check, credit or debit card</li> </ul>
Life Policies	View Policy Details - view information on existing life insurance plans
Dental Benefits <sup>1</sup>	<ul> <li>Find a Dental Provider – locate MetLife dental providers</li> <li>View Plan Summary - including benefit level, deductible, maximums and frequency limits</li> <li>View Coverage Details &amp; Explanation Of Benefits</li> <li>View Claims Information - by member or family member</li> <li>View, Save and Request an ID Card</li> <li>Obtain Personalized Estimates for most dental procedures</li> <li>Ability to Toggle between In Network and Out Of Network</li> <li>View and Change Current Assigned Dental Office (HMO only)</li> </ul>
Disability	<ul> <li>View Claims Information</li> <li>Update Claims Information</li> <li>Setup Direct Deposit</li> </ul>
Legal & Privacy	<ul> <li>Find an Attorney</li> <li>View Coverage Details</li> <li>Obtain a Case Number</li> </ul>
Vision	Find a Vision Provider
Other Features	<ul> <li>Contact Us</li> <li>Rate Our App - in Apple/Google store</li> <li>Feedback - provide feedback to MetLife</li> <li>508 ADA Compliant, Multi Factor Authentication at Login, Registration and Passwor Retrieval</li> </ul>

<sup>&</sup>lt;sup>1</sup>Certain features of MetLife US Mobile App are not available for some MetLife Dental Plans.



